



Frequently Asked Questions

Will videos play on mobile devices?

All of our videos are completely compatible with desktops, laptops, tablets and smartphones. You can access your online training anywhere that has an Internet connection.

Are there videos in Spanish?

We have over 350 videos available in Spanish and are adding more every day! Many of the quizzes are also available in Spanish.

Do videos have closed captioning?

All of our videos are available in closed caption and are 508C compliant. Simply use the [CC] icon to turn them on or off as needed. You can even adjust the font, size and positioning to fit your individual needs.

Who do I contact if something does not work?

If you need technical assistance, we are here to help! Contact Terrica Nelson at (800) 397-5215 x1134 from 8AM – 5PM EST Monday through Friday. You can also email her at terrica@trainingnetwork.com and she will respond within 24 hours.